

Customer Profile

## Randolph-Brooks Federal Credit Union

Leading Credit Union Enhances Business  
Intelligence Capabilities with RSA enVision®

### Acceleration

“With the RSA enVision platform and EventSource Integrator (ESI) tool, we can significantly increase the breadth of our monitoring activities and accelerate risk mitigation through increased visibility of the infrastructure. For example, we can quickly identify application weak points and gain a much better understanding of both IT environment and business performance.”

Charles Beierle  
Director of Information Security at RBFCU

#### AT A GLANCE

##### Business Challenge

- Ensure access to members' savings and personal data is monitored with detailed security information and event management (SIEM) platform
- Enable IT administrators to integrate new devices and applications easily into organization's security environment

##### Solution

- Deployed RSA enVision SIEM platform across 300 devices and numerous business and IT applications
- New platform features RSA enVision EventSource Integrator (ESI) tool to integrate heterogeneous devices and applications into SIEM platform, even those that are uncommon or customised

##### Results

- Integration through ESI tool means new devices can be added 40% faster
- Ability to analyze all internal processes drives greater business value

Ranked among the top 25 of nearly 8,300 financial cooperatives, Randolph-Brooks is one of the strongest credit unions in the US with more than 300,000 members and total assets exceeding \$3 billion. It was chartered in 1952 to serve personnel at Randolph Air Force Base, and has since expanded to include employees and associates at more than 1,700 select groups and eight underserved communities in the San Antonio and Austin areas.

### BUSINESS CHALLENGE

Members of Randolph-Brooks Federal Credit Union (RBFCU) across Texas rely on it to protect their investments and help them save for the future. One of the most important responsibilities of the organization is therefore making sure

that these savings are kept safe, and out-of-reach for any unauthorized parties.



A key part of this effort is making sure RBFCU's IT security team can accurately track and analyze all activity on its network. For this an effective SIEM solution is essential. Charles Beierle, Director of Information Security at RBFCU explains: “We've got an extensive and varied IT environment, with just shy of 300 different devices, and we needed a solution that would monitor them all, no matter what type. At the same time, it had to be scalable enough to grow further as we gained more members and developed more services.”



The Security Division of EMC





## SOLUTION

RBFCU was eager to ensure it deployed a new SIEM solution that was a good fit with its existing environment and future plans. Having assessed all the offerings available, it carried out proofs of concept of the two that seemed most compelling, one of which was provided by RSA, The Security Division of EMC.

“We quickly saw from the testing that the RSA enVision platform was the best choice for us,” says Beierle. “It offered great flexibility to support our range of devices thanks to its EventSource Integrator (ESI) tool. Combined with the Event Explorer easy-to-use user interface and wizard for integrating new or custom event sources into enVision, it enables us to go beyond the typical web interface for monitoring log data. We can now carry out forensic tasks that had always been difficult before.”

Integration of the solution was smooth and fast. After just one week, it was possible to carry out reviews and analysis of incidents flagged by the RSA enVision platform, and the organization’s previous system was shut down within a month.

The new platform was easily integrated with almost all of RBFCU’s IT environment, making it simple for Beierle and his team to identify and resolve issues much faster than before and enabling them to focus more time on mission-critical applications.

## RESULTS

RBFCU is benefitting from using the ESI tool to simplify its methodology for deploying new devices. By making it easier to validate and check new devices before going live, the solution enables the organization to get new devices online and include them in analysis and reporting at least 40% faster.

“It’s so much easier now to source intelligence from our log data,” Beierle comments. “With the RSA enVision platform and ESI tool, we can significantly increase the breadth of our monitoring activities and accelerate risk mitigation through increased visibility of the infrastructure. For example, we can quickly identify application weak points and gain a much better understanding of both IT environment and business performance.”

This inclusion of a wider range of applications and devices is delivering noticeable advantages, as Beierle explains: “We can provide log analysis for business systems now, not just security systems. This means we’re able to offer much greater value to the organization with more thorough forensic investigations.” The team is also able to find and analyze any data faster, enabling them to respond quickly and accurately to ad-hoc audit requests. “The more data you have, the better you can piece together the puzzle,” concludes Beierle. “That’s exactly what the RSA enVision solution equips us to do.”

As a next step, RBFCU plans to add even more devices to its RSA enVision environment, and will then incorporate its existing data loss prevention solution as well.



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Charles Beierle  
Director of Information Security at RBFCU



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